



Booking Terms & Conditions

You can relax knowing your hair & makeup is taken care of!

Payment Terms

- A 50% non-refundable deposit is required within 24-48 hours of receiving the booking confirmation email. The deposit will be deducted from the final balance on the day.
- Upon payment, please note your name or the booking date as a reference with the bank. I accept electronic fund transfers or cash.
- Once you have locked in the amount of people requiring a service this **cannot** be reduced. (e.g. Your booking is for 5 people and then you decide later you only want to book 3 people, then you will still be required to pay for 5). You can always add people but not subtract after the deposit has been paid, as I have allocated that time and date to you.
- Should you wish to pay the balance via bank transfer, please do so 48 hours prior to the appointment. Otherwise, cash on the day is preferred.

Bank Details

Hayley MacGregor
Bank of Melbourne
BSB: 193-879 ACC: 413 795 551

Public Holidays & Early Mornings

- Public holidays and Easter long weekend will incur a 20% surcharge.
- An early morning fee of \$50 per half hour applies if required before 7:00am.

Travel Policy

- All travel for Hayley is calculated from the start point of Frankston.
 - A mobile service incurs a \$20 charge, within 20kms.
 - Travel greater than 20km will incur a \$30 charge + an additional loading fee of \$1.00 per kilometre thereafter and return.
- If another artist is required, then travel is calculated from the start point of their location.

info@hayleymac.com.au
0415 322 084